

## **WATER & WASTEWATER POLICIES**

### **WATER**

#### **Line Extensions**

GSBSD voted not to fund water line extensions on 12/19/94. This vote filed with and accepted by the Public Utilities Commission.

#### **Leak Adjustments**

GSBSD has a policy of granting leak adjustments due to customer error such as freezing, burst pipes, etc. Formula is to subtract the average usage for customer, divide the remainder by 2. Customer pays half and GSBSD absorbs the other half. Subsequent adjustments will be granted to the same customer only for dissimilar occurrences.

#### **Other Adjustments**

GSBSD will adjust bills on a case by case basis for customers who have had to run their water excessively to clear it because of hydrant flushing or other actions taken by GSBSD in the daily operation of the water system.

### **SEWER**

#### **Line Extensions**

GSBSD has voted on numerous occasions (first in 1993 for Hannaford Brothers extension) to reimburse the constructor of a line extension 10% fo the cost of the line that is in the public way. GSBSD must receive a bill of sale (\$1.00) and invoices showing costs before reimbursement.

#### **Leak Adjustments**

GSBSD Wastewater has the same policy as for water. Subtract average usage and divide by 2; customer pays half and GSBSD absorbs the other half.

#### **Second Meters**

A person or business may connect a second meter to meter water not going into the sewer for treatment. The amount shown not to be treated will be deducted from the sewer portion of the bill only. The minimum amount charged for sewer according to rate schedules in effect will always be charged.

Above policies approved by the Trustees 11/10/99, amended 5/10/06.