

WATER & WASTEWATER POLICIES

WATER

Line Extensions

GSBSD voted not to fund water line extensions on 12/19/94. This vote filed with and accepted by the Public Utilities Commission.

Leak Adjustments

GSBSD will abate water for a residential Customer for an out of the ordinary event under the below-listed conditions. It is solely the decision of GSBSD as to whether these conditions have been met.

- A leak or break occurred at the Customer's premises not resulting from Customer negligence; and
- The leak or break was repaired in a reasonable time and documented with a signed statement from the Customer, or the water was shut off while awaiting repair; and
- Customer must first submit to their homeowner's insurance for reimbursement. Customer is responsible for reporting back to GSBSD before the next bill is issued. If the insurance claim is denied, GSBSD needs a letter of refusal from the insurance company; and
- The Customer requested the abatement or advised the Utility of the intent to file an insurance claim and request an abatement within twenty-five (25) days of receipt of the bill in question; and
- The Customer must have previous bills for water paid in full to apply for an abatement; and
- The Customer has had an account at this location for at least one year prior to the request.
- At its discretion, GSBSD may extend the time period for requesting an abatement.

The Customer must request the abatement from the GSBSD office with an application provided by GSBSD. If granted, GSBSD will compare the water usage in question above the minimum to the Customer's average water usage above the minimum for the four most recent billing periods prior to the one in question. The abatement will be 50% of the cost of the difference, calculated at the rates in the abated bill up to \$500.00, whichever is lower. Subsequent abatements to the same Customer will be granted only for dissimilar occurrences.

Other Adjustments

GSBSD will adjust bills on a case by case basis for customers who have had to run their water excessively to clear it because of hydrant flushing or other actions taken by GSBSD in the daily operation of the water system.

SEWER

Line Extensions

The Trustees are continuously under pressure from the towns of Damariscotta / Newcastle and from Developers to expand the service area of the District. The policy of the Board is that the

District does not fund sewer line extensions. The District does encourage private developers to underwrite the costs of sewer extensions. The district will continue to take ownership of any new line extension, provided they are constructed to the Districts' standards.

Leak Adjustments

GSBSD Wastewater has the same policy as for water.

Second Meters

A person or business may connect a second meter to meter water not going into the sewer for treatment. The amount shown not to be treated will be deducted from the sewer portion of the bill only. The minimum amount charged for sewer according to rate schedules in effect will always be charged.

Above policies approved by the Trustees 11/10/99, amended October 2021.